

MS-203: Microsoft 365 Messaging

Course details

Module 1: Managing the Transport Pipeline

- Overview of Transport Services: Introduction to messaging transport services within Microsoft 365.
- Configuring Message Transport: Setup and configuration of message transport settings.
- **Managing Transport Rules**: Creating and managing rules for handling email transport.
- Lab: Configure Message Transport: Hands-on experience with creating connectors for message transport.

Module 2: Managing and Troubleshooting Mail Flow

- Managing Mail Flow: Techniques for overseeing and optimizing mail flow.
- Troubleshooting Mail Flow: Identifying and resolving issues with mail flow.
- Troubleshooting Transport Issues: Addressing transport-related problems.
- Troubleshooting with Logs: Utilizing logs for troubleshooting purposes.
- Lab: Conditional Mail Routing: Setting up and managing mail flow rules.

Module 3: Managing Message Hygiene

- **Planning for Message Hygiene**: Strategies for maintaining clean and secure messaging environments.
- Managing Anti-Malware and Anti-Spam Policies: Implementing and managing policies to protect against malware and spam.
- Managing Advanced Threat Protection: Utilizing advanced features for threat protection.
- Lab: Managing Messaging Hygiene: Creating and configuring hygiene filters.

Module 4: Managing Compliance

- Messaging Compliance in the SCC: Ensuring compliance within the Security & Compliance Center.
- Messaging Compliance in Exchange: Compliance management within Exchange Online
- Managing Exchange Online Archiving and Auditing: Oversight of archiving and auditing features.
- Managing Content Search: Using content search tools for compliance.

Module 5: Managing Organizational Settings

• Managing Authentication for Messaging: Setting up and managing authentication mechanisms.



- Configuring Organizational Settings: Adjusting settings for organizational needs.
- Configuring Organizational Sharing: Setting up sharing options for collaboration.

Module 6: Managing Mobile Devices

- Mobile Device Mailbox Policies: Policies for managing mailboxes on mobile devices.
- Managing Mobile Device Access: Controlling access for mobile devices.
- Lab: Implement ActiveSync: Configuring ActiveSync for mailboxes.

Module 7: Managing Role-Based Permissions

- Managing Admin Roles: Overseeing administrator roles and permissions.
- Managing User Roles: Setting up and managing user roles.
- Exchange Setup RBAC and AD Split Permission: Configuring Role-Based Access Control and Active Directory permissions.
- Lab: Manage Roles and Permission Policies: Hands-on experience with role and permission management.

Module 8: Managing Recipient Objects and Resources

- Exchange Recipients: Managing recipient objects in Exchange.
- Creating and Managing Exchange Recipients: Setup and administration of recipient objects.
- Managing Email Addresses, Lists, and Resources: Handling email addresses, distribution lists, and other resources.
- Lab: Create Recipient Objects and Resources: Practical exercise in creating and managing recipients and resources.

Module 9: Managing Public Folders

- Planning the Public Folder Hierarchy: Structuring public folders effectively.
- Implementing and Managing Public Folders: Setup and administration of public folders.
- Troubleshooting Public Folders: Resolving issues related to public folders.
- Lab: Implement Public Folders: Hands-on lab for creating and managing public folders.

Module 10: Planning a Hybrid Environment

- Exchange Hybrid Deployment Requirements: Understanding requirements for hybrid deployment.
- Planning to Run the Hybrid Configuration Wizard: Preparing for and executing the Hybrid Configuration Wizard.
- Lab: Prepare Azure AD for Hybrid Synchronization: Preparing Azure Active Directory for hybrid scenarios.

Module 11: Performing Mailbox Migrations



- Planning Mailbox Migrations: Strategies for planning mailbox migrations.
- Performing IMAP Migrations: Executing IMAP migrations.
- **Performing Cutover and Staged Migrations**: Implementing cutover and staged migrations.
- Performing Advanced Migrations: Advanced migration techniques.

Module 12: Deploying and Troubleshooting a Hybrid Environment

- **Deploying and Managing an Edge Transport Server**: Setup and management of Edge Transport servers.
- Configuring a Hybrid Deployment using the HCW: Configuring hybrid deployments with the Hybrid Configuration Wizard.
- Implementing Advanced Hybrid Functionality: Advanced features and functionalities for hybrid environments.
- Troubleshooting Hybrid Deployments: Resolving issues in hybrid setups.
- Lab: Deploy a Hybrid Environment: Practical exercise in setting up and testing a hybrid deployment.