

PL-200: Microsoft Power Platform Functional Consultant

Content

Module 1: Introduction to the Power Platform

- **Overview of Power Platform**
 - Power Apps
 - Power Automate
 - Power BI
 - Power Virtual Agents
- **Lab: Validate Lab Environment**
- **After Completing This Module, Students Will Be Able To:**
 - Identify the key components of the Power Platform
 - Describe the role of a functional consultant

Module 2: Work with the Common Data Service

- **Lessons**
 - Work with the Data Model
 - Create and Manage Processes
 - Work with AI Builder
 - Configure Common Data Service Settings
 - Import and Export Data
 - Use Tabular Reporting Options
 - Configure Security Settings
- **Lab: Create an App**
- **Lab: Create Entities and Fields**
- **Lab: Create Relationships**
- **Lab: Additional Entity Options**
- **After Completing This Module, Students Will Be Able To:**
 - Create a data model
 - Configure Common Data Service settings
 - Configure security

Module 3: Make Power Apps

- **Lessons**
 - Make Model-Driven Apps
 - Make Canvas Apps
 - Make Portal Apps
- **Lab: App Designer**
- **Lab: Modify Forms**
- **Lab: Modify Views**
- **Lab: Build Dashboards**
- **Lab: Canvas App Fundamentals**

- **Lab: Work with Data and Services**
- **Lab: User Experience**
- **After Completing This Module, Students Will Be Able To:**
 - Create and design a Power App
 - Connect a Power App to data
 - Design app navigation

Module 4: Build Power Automate Flows

- **Lessons**
 - Build Flows
 - Build Business Process Flows
 - Build UI Flows
- **Lab: Create Users**
- **Lab: Create Security Role**
- **Lab: Configure a New Business Rule**
- **Lab: Advanced Business Rules**
- **Lab: Create a Flow**
- **Lab: Build Approval Flow**
- **Lab: Build a Business Process Flow**
- **Lab: Add Branching to Business Process Flow**
- **After Completing This Module, Students Will Be Able To:**
 - Automate business processes using flows
 - Connect to data in Power Automate
 - Create a business process flow with branching logic

Module 5: Work with Power Virtual Agents

- **Lessons**
 - Create a Chatbot
 - Configure Topics
 - Automate and Integrate
 - Configure Entities
 - Test and Publish Chatbots
- **Lab: Create a Chatbot**
- **After Completing This Module, Students Will Be Able To:**
 - Configure topics, entities, and variables
 - Create a chatbot
 - Integrate with Omnichannel for Customer Service
 - Work in the PVA interface

Module 6: Analyze Data with Power BI

- **Lessons**
 - Get Started with Power BI
 - Model Data in Power BI
 - Create Visualizations
 - Create Dashboards
 - Publish and Share in Power BI
- **Lab: Build a Word Template**

- **Lab: Build an Excel Template**
- **Lab: Duplicate Detection**
- **Lab: Import Data**
- **Lab: Export Data**
- **Lab: Bulk Delete**
- **After Completing This Module, Students Will Be Able To:**
 - Create visualizations
 - Consume data in Power BI
 - Export data visualizations for stakeholders

Module 7: Consultant Skills

- **Lessons**
 - Consultant Skills Overview
 - Create and Validate Documentation
 - Engage Stakeholders
 - Perform Quality Assurance
 - Configure Integrations
- **After Completing This Module, Students Will Be Able To:**
 - Identify appropriate documentation
 - Write a business requirement
 - Engage stakeholders with demos
 - Participate in ALM and testing