

Project Management Professional (PMP)®

Content

Lesson 01 - Creating A High Performing Team

1. Build A Team
2. Define Team Ground Rules
3. Negotiate Project Agreements
4. Empower Team Members and Stakeholders
5. Train Team Members and Stakeholders
6. Engage And Support Virtual Teams
7. Build Shared Understanding about a Project

Lesson 02 - Starting The Project

1. Determine Appropriate Project Methodology/Methods and Practices
2. Plan And Manage Scope
3. Plan And Manage Budget and Resources
4. Plan And Manage Schedule
5. Plan And Manage Quality of Products and Deliverables
6. Integrate Project Planning Activities
7. Plan And Manage Procurement
8. Establish Project Governance Structure
9. Plan And Manage Project/Phase Closure

Lesson 03 - Doing The Work

1. Assess And Manage Risks
2. Execute Project to Deliver Business Value
3. Manage Communications
4. Engage Stakeholders
5. Create Project Artifacts
6. Manage Project Changes
7. Manage Project Issues
8. Ensure Knowledge Transfer for Project Continuity

Lesson 04 - Keeping The Team On Track

1. Lead A Team
2. Support Team Performance
3. Address And Remove Impediments, Obstacles, And Blockers
4. Manage Conflict
5. Collaborate With Stakeholders
6. Mentor Relevant Stakeholders
7. Apply Emotional Intelligence to Promote Team Performance

Lesson 05 - Keeping The Business In Mind

1. Manage Compliance Requirements
2. Evaluate and Deliver Project Benefits and Value
3. Evaluate and Address Internal and External Business Environment Changes
4. Support Organizational Change
5. Employ Continuous Process Improvement