Program Management Professional (PgMP)®

Content

Day One

Introduction to PMI Standard of Program Management

- Introduction to Project, Program, and Portfolio
- The Relationship between Program Management, Operation Management, and Organizational Strategy
- Role of Program Manager
- Program Manager Skills and Competencies
- Introduction to Portfolio and Program Governance Board and Office

Program Management Performance Domain

- Definition of Program Management Performance Domain
- Program Life-Cycle Phases and Activities
- Program Management Performance Domain Interaction

Program Strategic Alignment

- Organizational Strategy and Program Alignment
- Program Mandate and Business Case
- Program Plan & Program Roadmap

Day Two

Program Lifecycle Management

- Introduction to Program Lifecycle
- Program Definition Phase, Its Sub-Phases, and Activities
- Program Benefits Delivery Phase and Its Activities
- Program Closure Phase, Its Sub-Phases, and Its Activities

Program Benefits Management

- Introduction to Benefits Lifecycle and Alignment of Benefits Lifecycle to Program Lifecycle
- Introduction and Creation of Benefit Dependency Map (BDM)
- Scoring Benefits, Finalizing Benefits Path, and Preparing Benefit Register

- Preparation of BRP (Benefits Realization Plan), Benefits Trajectory, and Benefit Distribution Map
- Mapping Benefits to Program Management Plan
- Introduction to Benefits Transition/Sustainment Process and Its Activities Definition

---

Day Three

Program Governance Performance Domain

- Introduction to Program Governance Domain
- Prioritized Governance Goals
- Governance Structure and Composition
- Roles and Responsibilities
- Issue Escalation, Audit, and Quality Management

Program Stakeholder Management

- Introduction to Program Stakeholder Management
- Program Stakeholder Identification
- Stakeholder Engagement Planning and Linkage to Communication Management Plan
- Stakeholder Engagement

Question and Answer Sessions

- Discussion on Add-on Skills PgMP Question Bank
- Discussion on PgMP Application Filing
- Discussion on Exam Question Patterns and Strategy