



## **Cognicert Bank Operations Managers Course**

**Course Outline** 

## **COURSE CONTENTS :-**

- Advanced Banking Operations
- Advanced Banking Laws and Practice
- Strategic Financial Analysis
- Strategic Planning
- Effective Credit Risk Administration and Management
- Advanced Operational Risk Management
- Strategic Product Development and Marketing
- Branch Management for Performance
- Effective Leadership Techniques
- Effective Customer Relationship Management
- Advanced foreign exchange management