

CGEIT - Certified in the Governance of Enterprise IT

Course Outline

Domain 1: Governance of Enterprise IT (40%)

1. Governance Framework

- Components of a Governance Framework
- Organizational Structures, Roles, and Responsibilities
- Strategy Development
- Legal and Regulatory Compliance
- Organizational Culture
- Business Ethics

2. Technology Governance

- Governance Strategy Alignment with Enterprise Objectives
- Strategic Planning Process
- Stakeholder Analysis and Engagement
- Communication and Awareness Strategy
- Enterprise Architecture
- Policies and Standards

3. Information Governance

- Information Architecture
- Information Asset Lifecycle
- Information Ownership and Stewardship
- Information Classification and Handling

Domain 2: IT Resources (15%)

1. IT Resource Planning

- Sourcing Strategies
- Resource Capacity Planning
- Acquisition of Resources

2. IT Resource Optimization

- IT Resource Lifecycle and Asset Management
- Human Resource Competency Assessment and Development
- Management of Contracted Services and Relationships

Domain 3: Benefits Realization (26%)

1. IT Performance and Oversight

- Performance Management
- Change Management
- Governance Monitoring
- Governance Reporting
- Quality Assurance
- Process Development and Improvement

2. Management of IT-Enabled Investments

- Business Case Development and Evaluation
- IT Investment Management and Reporting
- Performance Metrics

- Benefit Evaluation Methods

Domain 4: Risk Optimization (19%)

1. Risk Strategy

- Risk Frameworks and Standards
- Enterprise Risk Management
- Risk Appetite and Risk Tolerance

2. Risk Management

- IT-Enabled Capabilities, Processes, and Services
- Business Risk, Exposures, and Threats
- Risk Management Lifecycle
- Risk Assessment Method

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