

VMware Workspace ONE : Skills for UEM (V22.x)

Course Outline

1. Course Introduction

- Introductions and course logistics
- Course objectives

2. Platform Architecture

- Summarize the features and functionality of Workspace ONE UEM
- Outline the benefits of leveraging Workspace ONE UEM
- Recognize the core and productivity components of the Workspace ONE UEM platform
- Summarize high availability and disaster recovery solutions for Workspace ONE

3. Administration

- Navigate and customize the Workspace ONE UEM console
- Summarize the hierarchical management structure
- Explain the features and functions of Workspace ONE Hub Services
- Outline account options and permissions

4. Enterprise Integrations

- Directory services integration process and requirements
- Certificate authentication and practical implementation
- Benefits of integrating an email SMTP service into Workspace ONE UEM
- VMware Dynamic Environment Manager architecture

5. Onboarding

- Prerequisite configurations for onboarding devices in Workspace ONE UEM
- Steps for setting up autodiscovery in Workspace ONE UEM
- Device enrollment using VMware Workspace ONE® Intelligent Hub app
- Platform onboarding options

6. Managing Endpoints

- Differences between device and user profiles
- Policy management options for Windows 10 and macOS
- Functions and benefits of compliance policies
- Use case for Freestyle Orchestrator
- Capabilities enabled by sensors and scripts

7. Alternative Management Methods

- Device staging functions and benefits
- Configure product provisioning in Workspace ONE UEM
- Benefits of deploying VMware Workspace ONE® Launcher™ for Android devices
- System and device requirements for Linux device management

8. Applications

- Features, benefits, and capabilities of application management in Workspace ONE UEM
- Configure deployment settings for public, internal, and paid applications
- Apple Business Manager content integration benefits
- Server-to-client software distribution benefits
- Functions and benefits of VMware Workspace ONE® SDK

9. Device Email

- Supported email clients in Workspace ONE UEM
- Configure Exchange Active Sync profile in Workspace ONE UEM
- Configure VMware Workspace ONE® Boxer settings
- Email infrastructure integration models and workflows
- Configure email compliance policies and notification services

10. Content Sharing

- Benefits of using Content Gateway and associated workflows
- Content repository integration with Workspace ONE UEM
- Repository configuration in Workspace ONE UEM console

11. Maintenance

- Manage endpoints from the Device List and Device Details views
- Analyze endpoint deployment and compliance data using the Workspace ONE UEM Monitor page